



ALLINA
Hospitals & Clinics

Allina Hospitals & Clinics
2925 Chicago Avenue
Minneapolis, MN 55407-1321

Billing Questions?

Please call us at **612-262-9000** or **1-800-859-5077**,
Monday-Thursday 8:00AM to 5:00PM, Friday 8:00AM - 3:30PM.

Please check box if address below is incorrect or if your insurance updates and indicate change(s) on the reverse side.

IF PAYING BY CREDIT CARD, FILL OUT BELOW

CHECK CARD USING FOR PAYMENT			<input type="checkbox"/> MasterCard	<input type="checkbox"/> DISCOVER	<input type="checkbox"/> VISA	<input type="checkbox"/> AMERICAN EXPRESS	<input type="checkbox"/> MedCredit
CARD NUMBER						EXP. DATE	
SIGNATURE						AMOUNT PAID	
STATEMENT DATE		ACCOUNT NUMBER		PLEASE PAY THIS AMOUNT			
2/26/2010		A-123456789		\$369.69			
Pay Online: www.allina.com/payclinicbill						DATE DUE	
see reverse side for additional payment options						3/12/2010	

ADDRESSEE

Page 1 of 1

PLEASE MAKE CHECKS PAYABLE AND REMIT TO:

ACC103-00001
JOSEPH APEX
1234 APEX STREET
ST. PAUL, MN 55117

ALLINA HOSPITALS & CLINICS
PO BOX 77003
MINNEAPOLIS MN 55480

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CLINIC STATEMENT

ACCOUNT NUMBER	RESPONSIBLE PARTY NAME	STATEMENT NUMBER
A-123456789	JOSEPH APEX	PB12345678910

Date	Description	Charges	Payments/ Adjustments	Patient Balance
PREVIOUSLY BILLED VISITS				
1/4/2010	Visit for Jane S. Apex Luann Q Hunt, MD Location: Inver Grove Heights Aspen Total Visit Summary	\$298.50	-\$126.82	\$171.68
1/6/2010	Visit for Jane S. Apex Luann Q Hunt, MD Location: Inver Grove Heights Aspen Total Visit Summary	\$321.00	-\$170.88	\$150.12
1/14/2010	Visit for Joseph A. Apex Martin C. Umeh, MD Location: Inver Grove Heights Afr Hrs Total Visit Summary	\$152.00	-\$131.17	\$20.83
1/14/2010	Visit for Joseph A. Apex Aigh Laboratory Location: Inver Grove Heights Aspen Total Visit Summary	\$71.50	-\$65.27	\$6.23
NEW VISITS				
1/23/2010	Visit for Joseph A. Apex Sharon E. Adams, MD Location: Inver Grove Heights Aspen			
1/23/2010	Office/Outpt Visit Est Pt Lev 3	\$152.00		
2/18/2010	Insurance Payment – Health Partners		-\$85.00	
2/18/2010	Insurance Discount – Health Partners		-\$47.84	
2/18/2010	MN Care Tax Credit Recoupment – Health Partners		\$1.67	
	Total Visit Summary	\$152.00	-\$131.17	\$20.83

Thank you for choosing Allina Hospitals & Clinics

Did you know you can pay this bill online?

Go to allina.com/PayClinicBill for secure payment with your credit card or bank account.

You can also pay your bill by mail. Fill out and return the top portion in the envelope provided. See reverse side for additional payment options.

PLEASE PAY THIS AMOUNT

\$369.69

FOR BILLING INQUIRIES: 612-262-9000 or **1-800-859-5077** (if you are outside the Twin Cities area).

EMAIL ADDRESS: Contact.Center@allina.com

ACC103-00001-10000001

ALN001

PLEASE ENTER CORRECTED NAME OR ADDRESS BELOW		QUESTIONS
NAME _____		For questions regarding insurance benefits and payments, please contact your insurance company by calling the phone number listed on the back of your insurance card.
STREET _____	APT NUMBER _____	
CITY _____	STATE _____	For answers to common questions about Allina Hospitals & Clinics billing, go to www.allina.com/billing .
HOME PHONE _____	WORK PHONE _____	

INSURANCE UPDATE	TO CONTACT US:
INSURANCE CO. NAME _____ EFF. DATE _____	If you have any questions, please call the Customer Service Department at 612-262-9000 or 1-800-859-5077. Monday-Thursday 8:00AM to 5:00PM, Friday 8:00AM - 3:30PM. Contact.center@Allina.com
INSURANCE CO. ADDRESS _____	
CITY _____ STATE _____ ZIP _____	To contact us by mail or email please include the following information: Allina Health System Patient Name P.O. Box 43 Account Number Mail Route 10200 Date of Service Minneapolis, MN 55407 Description of the Request
SUBSCRIBER _____ EMPLOYER _____	
ID # _____ GROUP # _____	
COVERED INDIVIDUALS _____	

GENERAL INFORMATION:

Allina Hospitals & Clinics is a not-for-profit network of hospitals, clinics, and other health care services, providing care throughout Minnesota and western Wisconsin.

We serve our communities by providing exceptional care, as we prevent illness, restore health and provide comfort to all who entrust us with their care.

FINANCIAL POLICY AND ASSISTANCE:

Allina's credit policy is that payment is due in full upon receipt of the first statement.

If you are unable to make payment in full, Allina Hospitals & Clinics offers the following options for payment of your balance.

1. Payment Plan
2. MedCredit Financial Services
3. Allina Partners Care

If you would like to find out if you qualify for any of these options, please contact our Customer Service department at 612-262-9000 or 1-800-859-5077. Our patient account specialists will be happy to assist you with the payment option that best addresses your need.

ASSOCIATED EXPENSES:

You may also receive medical bills from other providers of services related to your Allina visit. Examples of these could include radiologists, anesthesiologists, transportation costs, etc. It is expected that you will work directly with these providers regarding their charges.

We welcome the opportunity to assist you in resolving any billing concerns that you may have. If you feel that your concerns have not been addressed, please contact the Customer Service Department and allow us the opportunity to address your concerns. Or, you have the option to address any concern with the Minnesota Attorney General's Office, which can be reached at 651-296-3353 or 1-800-657-3787.